Life-science grid community

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Search
Recent Changes
All Pages
Special Pages
Upload File

Search   Go to

Biomed-Shifts:mom-shift-2013-06-03

Contents [hide]

Biomed shift takeover phone conference   [Éditer]

Date: June 3rd 2013, 10h15.

Attendees:

- Arad Alper (IsraGrid)
- Jerome Pansanel (CNRS IPHC)

General information   [Éditer]

Site GRIF has complemented the setting up of Nagios box on host grid04.lal.in2P3.fr. Current host grid02 is a VM just to test the migration => back to the links ongrid04.

One big change: a script now gets the list of resources from the BDII and builds the VO feed that will be used by Nagios to know what resources to monitor. As a result, we should no longer (at last!) has resources monitored although they were decommissioned.

Arad to compare and see if list is updated appropriately compared to grid02. => start having a look at this new one on here https://grid04.lal.in2p3.fr/nagios/ and compare with grid02. Results should be more accurate by now. Would be great if you can give a feed back on this during the next conference.

Remind about best practices:

- in tickets submitted: add the full log of the manual test, not only the result, add the link to the result of the faulty Nagios probe, not only the the root URL of Nagios.
- don't forget to set the appropriate priority when submitting a ticket (top by default, which only applies for critical errors of VOMS or LFC typically),
- CC the biomed issues follow up list.
- Shifters can add comments at the bottom of a host or probe page of Nagios. It can be used to leave info for the next shift, for instance saying "this SE has already been decommissioned, ignore it".
- Nagios comments should be added to machines that have not to be monitored (not in production or suspended)
- If a queue is drained and a downtime is published for the site, no ticket should be open.

Takeover report

[Éditer]

10 tickets have been open. Two of them did not have response, but the problem is solved:

- https://ggus.eu/ws/ticket_info.php?ticket=94397
- https://ggus.eu/ws/ticket_info.php?ticket=94379

One ticket has been verified:

- https://ggus.eu/ws/ticket_info.php?ticket=94425

SEs

[Éditer]

- https://ggus.eu/ws/ticket_info.php?ticket=94435 : to follow
- https://ggus.eu/ws/ticket_info.php?ticket=94426 : full SE. Differences between the LFC accounting (4 GB) and what is used by Biomed on the site (~152 GB).
- https://ggus.eu/ws/ticket_info.php?ticket=94400 : no response
- https://ggus.eu/ws/ticket_info.php?ticket=94372 : network problem. Under investigation

CEs

[Éditer]

- https://ggus.eu/ws/ticket_info.php?ticket=94479 : open today, no response
- https://ggus.eu/ws/ticket_info.php?ticket=94477 : open today, no response
- https://ggus.eu/ws/ticket_info.php?ticket=94358 : the response is that we need to adjust the Nagios service. What should we do?
- https://ggus.eu/ws/ticket_info.php?ticket=94121 : Update from Arad, no response
- https://ggus.eu/ws/ticket_info.php?ticket=93838 : Update from Arad, no response

WMSes

[Éditer]

Nothing to report

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