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# Biomed-Shifts:mom-shift-2013-07-29

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## Biomed shift takeover phone conference   [Éditer]

**Date**: July 29th 2013, 14h00

**Attendees:**

- Franck Michel (CNRS I3S)
- Jerome Pansanel (CNRS IPHC)
- Doan Trung Tung (IFI)

**Next conference**: August 9th 2013, 10h.

## General information   [Éditer]

Now only the Nagios box on host grid04.lal.in2P3.fr must be used. This week, a VO feed has been set to refresh from a top BDII the list of resources monitored every 24 hours.

Consequence: we should no longer (at last!) has resources monitored although they were decommissioned.

**Remind about best practices**:

- in tickets submitted: add the full log of the manual test, not only the result, add the link to the result of the faulty Nagios probe, not only the the root URL of Nagios.
- don't forget to set the appropriate priority when submitting a ticket (top by default, which only applies for critical errors of VOMS or LFC typically),
- CC the biomed issues follow up list.
- Shifters can add comments at the bottom of a host or probe page of Nagios. It can be used to leave info for the next shift, for instance saying "this SE has already been decommissioned, ignore it".
- Nagios comments should be added to machines that have not to be monitored (not in production or suspended)
- If a queue is drained and a downtime is published for the site, no ticket should be open.

IPHC site has a downtime from 30/07/2013 to 01/08/2013. Ignore alarm from this site during this period.

## Takeover report   [Éditer]

SE are back on Nagios, but WMS are still unavailable. Franck could not fix the issue

(could not join the LAL staff):

- https://ggus.eu/ws/ticket_info.php?ticket=94747

Verified several tickets. Franck did not got the time to check the alarms on CEs and SEs.

## SEs                                                                    [Éditer]

Franck is working on the following issue. He should write a complete procedure for dealing full SE:

- https://ggus.eu/ws/ticket_info.php?ticket=94426

## CEs                                                                    [Éditer]

Nothing to report

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