



Life Science Grid Community

Life-science grid community

biomed (shifters)

DECIDE [■]Isgrid [■]

medigrid

Mosgrid [■]

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Franck Michel

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Biomed-Shifts:mom-shift-2013-01-14

Biomed shift takeover phone conference

[Éditer]

General information

[Éditer]

- Installation of Nagios update 17.1 completed, now need for tests
- Do not submit tickets on CREAMCE SoftVer probes, these are due to sites migrating to EMI-2 but our Nagios probes are not up to date. Ticket #87637 handles the problem globally ('org.sam.WN-SoftVer-biomed: CRITICAL: 2.0.0-1' error). However, if a CE has another problem than this one, then of course a ticket can be submitted.
- Shifters can add comments at the bottom of a host or probe page of Nagios. It can be used to leave info for the next shift, for instance saying "this SE has already been decommissioned, ignore it".
- Resources decommissioned but still appearing in Nagios: report this to Franck. Note the comments like "IGNORE. Decommissioned for VO biomed by end of Dec. 2011, but can't be removed from Nagios." in <https://grid04.lal.in2p3.fr/nagios/cgi-bin/extinfo.cgi?type=1&host=f-dpm001.grid.sinica.edu.tw> [■]. In that case, no need to report, let's wait for Nagios upgrade.
- New section in the monitoring of CEs, about erroneous data published by CE: http://lsgc.org/en/Biomed-Shifts:Practices#Check_CEs_publishing_bad_number_of_running/waiting_jobs [■]

Remind about best practices:

- in tickets submitted, add the full log of the manual test, not only the result
- don't forget to change the priority when submitting a ticket (top by default),
- copy the biomed issues follow up list.

Takeover report

[Éditer]

- Started decommissioning of grid003.ca.infn.it: DEADLINE 17-01-2013
- Asked GGUS to put a few unverifiable closed tickets in status "verified" (see email to GGUS team)
- A few tickets on CEs: error: "Failed to get the local user id via glxec"
 - concerns cream.grid.uni-sofia.bg (#90269), cream-ce-4.ba.infn.it (#90267), ce02.ngcc.acad.bg (#90263)
- South American sites were all down (most likely network issue) on 10th, but no ticket submitted. Didn't submit any ticket.
 - lnX095.eela.if.ufrj.br and lnX105.eela.if.ufrj.br and moboro.uniandes.edu.co not in downtime but not in BDII either (didn't submit any ticket yet). se.cat.cbpf.br and se02.cat.cbpf.br
 - did not submit any ticket for cream-ce.cat.cbpf.br either
- About the new Nagios box (see ticket at https://ggus.eu/ws/ticket_info.php?ticket=88142 [■])
 - SRM probe statuses are "pending" (see ticket #88142)
 - se.srce.egi.cro-ngi.hr is in downtime but the downtime doesn't appear in the old

Nagios. The SE doesn't even show in the new Nagios. It is in the BDII.

- se04.esc.qmul.ac.uk also shows in the new Nagios while it shouldn't (it's not in production according to the GOCDB)
- many softver errors in the old Nagios don't show in the new -> I guess it's correct?
- cream02.dur.scotgrid.ac.uk doesn't show in the new Nagios while I think it should (it's in the old one and in the BDII and in production level)

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JAMWiki Version1.3.2