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Biomed-Shifts:mom-shift-2013-02-11

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Biomed shift takeover phone conference ^[Éditer]

Date: Feb. 11th 2013, 10h00.

Attendees:

- Franck Michel (CNRS I3S)
- Patrick Guterl (IPHC)
- Tristan Glatard (CNRS Creatis)

General information ^[Éditer]

- Installation of Nagios update 17.1 completed and available at [this address](#) [■]
 - it should fix problems of remaining resources that were decommissioned. If this happens again, then it is probably a problem with the site that has published the resource in the BDII again. However the behaviour of Nagios still needs to be checked, see ticket [91045](#) [■]
 - it fixes the problem of probes org.sam.WN-SoftVer-biomed failing with EMI CREAM CEs
- Shifters can add comments at the bottom of a host or probe page of Nagios. It can be used to leave info for the next shift, for instance saying "this SE has already been decommissioned, ignore it".
- New section in the monitoring of CEs, about [erroneous data published by CE](#) [■]
- Some Latin American sites are in certification process (GOCDDB Certification Status: Suspended Change): UNIANDES (Columbia), UFRJ-IF (Brasil), ATLAND (Chile)

Remind about best practices:

- in tickets submitted: add the full log of the manual test, not only the result, add the link to the result of the faulty Nagios probe, not only the the root URL of Nagios.
- don't forget to set the appropriate priority when submitting a ticket (top by default, which only applies for critical errors of VOMS or LFC typically),
- CC the biomed issues follow up list.

Takeover report ^[Éditer]

Lots of tickets solved passed to verified.

SE ^[Éditer]

New ticket submitted by admin of Portugal site: SE full 91314: run a cleaning procedure.

SE lcg59.sinp.msu.ru: no response, to be checked if this should not be decommissioned for biomed. Probably need to escalate.

Nagios

[\[Éditer\]](#)

Nagios 17: errors "CRITICAL: LCG_GFAL_INFOSYS is not defined on grid02.lal.in2p3.fr." on all CREAM CEs, to submit a ticket to GRIF.

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