



Life-science grid community

biomed (shifters)

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Biomed-Shifts:mom-shift-2013-03-18

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Biomed shift takeover phone conference

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Date: Mar. 18th 2013, 11h00.

Attendees:

- [Patrick Guterl \(CNRS IPHC\)](#)
- [Jérôme Pansanel \(CNRS IPHC\)](#)
- [Bùi Thé Quang \(IFI\)](#)
- [Doan Trung Tung \(IFI\)](#)

General information

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- Installation of Nagios update 17.1 completed and available at [this address](#) ▾
 - it should fix problems of remaining resources that were decommissioned. If this happens again, then it is probably a problem with the site that has published the resource in the BDII again. However the behaviour of Nagios still needs to be checked, see ticket [91045](#) ▾
 - it fixes the problem of probes org.sam.WN-SoftVer-biomed failing with EMI CREAM CEs
- Shifters can add comments at the bottom of a host or probe page of Nagios. It can be used to leave info for the next shift, for instance saying "this SE has already been decommissioned, ignore it".
- New section in the monitoring of CEs, about [erroneous data published by CE](#) ▾
- Some Latin American sites are in certification process (GOCDDB Certification Status: Suspended Change): UNIANDES (Columbia), UFRJ-IF (Brasil), ATLAND (Chile)

Remind about best practices:

- in tickets submitted: add the full log of the manual test, not only the result, add the link to the result of the faulty Nagios probe, not only the the root URL of Nagios.
- don't forget to set the appropriate priority when submitting a ticket (top by default, which only applies for critical errors of VOMS or LFC typically),
- CC the biomed issues follow up list.

Takeover report

[\[Éditer\]](#)

Two tickets have been verified.

Some sites report errors (File was NOT copied to ...):

- cream-ce.cat.cbpf.br
- cream-ce02.cat.cbpf.br
- grid36.lal.in2p3.fr
- llcream.in2p3.fr
- svr011.gla.scotgrid.ac.uk
- svr026.gla.scotgrid.ac.uk

The error can be reproduced only for cream-ce*.cat.cbpf.br.

CE

[\[Éditer\]](#)

- To survey: [92293](#)
- To close: [92282](#)

SE

[\[Éditer\]](#)

- To survey: [91314](#)

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