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## Biomed-Shifts:mom-shift-2013-04-05

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## Biomed shift takeover phone conference [Éditer]

**Date:** Apr. 5nd 2013, 15h30.

### Attendees:

- Arad Alper (IsraGrid)
- Franck Michel (CNRS I3S)
- Jerome Pansanel (CNRS IPHC)
- Akos Szlavecz (BME-IIT)

## General information [Éditer]

- Installation of the new Nagios Box is completed and available at [this address](#) ↗. The links on the wiki have been updated.

### Remind about best practices:

- in tickets submitted: add the full log of the manual test, not only the result, add the link to the result of the faulty Nagios probe, not only the the root URL of Nagios.
- don't forget to set the appropriate priority when submitting a ticket (top by default, which only applies for critical errors of VOMS or LFC typically),
- CC the biomed issues follow up list.
- Shifters can add comments at the bottom of a host or probe page of Nagios. It can be used to leave info for the next shift, for instance saying "this SE has already been decommissioned, ignore it".

## Takeover report [Éditer]

Two tickets have been open.

### SE [Éditer]

[https://ggus.eu/ws/ticket\\_info.php?ticket=93088](https://ggus.eu/ws/ticket_info.php?ticket=93088) ↗

### CE [Éditer]

[https://ggus.eu/ws/ticket\\_info.php?ticket=93138](https://ggus.eu/ws/ticket_info.php?ticket=93138) ↗

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