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biomed (shifters)

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Biomed-Shifts:mom-shift-2013-04-22

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Biomed shift takeover phone conference

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Date: Apr. 22th 2013, 10h00.

Attendees:

- [Franck Michel](#) (CNRS I3S)
- [Jerome Pansanel](#) (CNRS IPHC)
- [Bùi Thế Quang](#) (IFI)

General information

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- Installation of the new Nagios Box is completed and available at [this address](#) [■]. The links on the wiki have been updated.
- Some Latin American sites are in certification process (GOCCB Certification Status: Suspended Change): UNIANDES (Columbia), UFRJ-IF (Brasil), ATLAND (Chile).

Remind about best practices:

- in tickets submitted: add the full log of the manual test, not only the result, add the link to the result of the faulty Nagios probe, not only the the root URL of Nagios.
- don't forget to set the appropriate priority when submitting a ticket (top by default, which only applies for critical errors of VOMS or LFC typically),
- CC the biomed issues follow up list.
- Shifters can add comments at the bottom of a host or probe page of Nagios. It can be used to leave info for the next shift, for instance saying "this SE has already been decommissioned, ignore it".

Takeover report

[\[Éditer\]](#)

7 tickets have been closed, 3 of them are related to the Nagios Box.

SE

[\[Éditer\]](#)

Many alarms are raised by Nagios, but few of them only are caused by real problems.

CE

[\[Éditer\]](#)

3 tickets have been submitted. One of them is already closed:

- https://ggus.eu/ws/ticket_info.php?ticket=93419 ■

The two tickets to survey are:

- https://ggus.eu/ws/ticket_info.php?ticket=93416 ■
- https://ggus.eu/ws/ticket_info.php?ticket=93412 ■

Misc

[\[Éditer\]](#)

The BARI (INFN) sites has some problems with the BDII publication. A ticket should be open linking to https://ggus.eu/ws/ticket_info.php?ticket=92098 ■ to know if the issue with the SE is related to this ticket.

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