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biomed (shifters)

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Biomed-Shifts:mom-shift-2013-05-27

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Biomed shift takeover phone conference

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Date: May 27th 2013, 17h00.

Attendees:

- Ákos Szlávecz (BME-IIT)
- Arad Alper (IsraGrid)
- Franck Michel (CNRS I3S)

General information

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Site GRIF has complemented the setting up of Nagios box on host grid04.lal.in2P3.fr. Current host grid02 is a VM just to test the migration => back to the links ongrid04.

One big change: a script now gets the list of resources from the BDII and builds the VO feed that will be used by Nagios to know what resources to monitor. As a result, we should no longer (at last!) has resources monitored although they were decommissioned.

Arad to compare and see if list is updated appropriately compared to grid02. => start having a look at this new one on here <https://grid04.lal.in2p3.fr/nagios/> ▾ and compare with grid02. Results should be more accurate by now. Would be great if you can give a feed back on this during the next conference.

Remind about best practices:

- in tickets submitted: add the full log of the manual test, not only the result, add the link to the result of the faulty Nagios probe, not only the the root URL of Nagios.
- don't forget to set the appropriate priority when submitting a ticket (top by default, which only applies for critical errors of VOMS or LFC typically),
- CC the biomed issues follow up list.
- Shifters can add comments at the bottom of a host or probe page of Nagios. It can be used to leave info for the next shift, for instance saying "this SE has already been decommissioned, ignore it".
- Nagios comments should be added to machines that have not to be monitored (not in production or suspended)
- If a queue is drained and a downtime is published for the site, no ticket should be open.

Takeover report

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SEs

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91314 - Portuguese SE, Tristan and Franck to take care about it. Nothing else special during the week.

CEs

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ceprod0[5-8].grid.hep.ph.ic.ac.uk: issue with software version. To submit a ticket to ask what's wrong with lowest priority as the CEs work anyway.

WMSes

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