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[Edit](#)

[History](#)

[Move](#)

[Watch](#)

[Links](#)

[Manage](#)

[Print](#)

Biomed-Shifts:mom-shift-2013-06-10

Contents [hide]

- 1 [Biomed shift takeover phone conference](#)
 - 1.1 [General information](#)
 - 1.2 [Takeover report](#)
 - 1.2.1 [SEs](#)
 - 1.2.2 [CEs](#)
 - 1.2.3 [WMSs](#)

Biomed shift takeover phone conference

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Date: June 10th 2013, 14.

Attendees:

- [Franck Michel](#) (CNRS I3S)
- [Bui The Quang, Doan Trung Tung](#) (IFI)

Next conference: June 24th 2013, 10h.

General information

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now only the Nagios box on host grid04.lal.in2P3.fr must be used. This week, a VO feed has been set to refresh from a top BDII the list of resources monitored every 24 hours.

Consequence: we should no longer (at last!) has resources monitored although they were decommissioned.

Remind about best practices:

- in tickets submitted: add the full log of the manual test, not only the result, add the link to the result of the faulty Nagios probe, not only the the root URL of Nagios.
- don't forget to set the appropriate priority when submitting a ticket (top by default, which only applies for critical errors of VOMS or LFC typically),
- CC the biomed issues follow up list.
- Shifters can add comments at the bottom of a host or probe page of Nagios. It can be used to leave info for the next shift, for instance saying "this SE has already been decommissioned, ignore it".
- Nagios comments should be added to machines that have not to be monitored (not in production or suspended)
- If a queue is drained and a downtime is published for the site, no ticket should be open.

Takeover report

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- 7 tickets open at the moment.
- 10 tickets submitted during the week on SEs and WMSs. But we had no time to check on CEs.

- 5 tickets solved to check on.

2 alarms remain on resources decommissioned long ago. Ticket 94747 submitted to GRIF to check on this. Franck will follow it up. Resources are wms01.ncg.ingrid.pt and SE f-dpm001.grid.sinica.edu.tw.

SEs

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Ticket 94426 on full SE: what to do next... to be discussed.

CEs

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Ticket 94477 on CE cream-ce01.ariagni.hellasgrid solved. But the CE is again in alarm on Nagios. To check if the same problem or not.

WMSs

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2 tickets submitted during the week but fixed quickly: wms01.ncg.ingrid.pt, node07-02.imi.renam.md. No more problem.

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