



Life-science grid community

biomed (shifters)

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Biomed-Shifts:mom-shift-2013-06-24

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Biomed shift takeover phone conference

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Date: June 24th 2013, 12h00

Attendees:

- [Doan Trung Tung](#) (mail report)

Next conference: June 2nd 2013, 14h.

General information

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Now only the Nagios box on host grid04.lal.in2P3.fr must be used. This week, a VO feed has been set to refresh from a top BDII the list of resources monitored every 24 hours.

Consequence: we should no longer (at last!) has resources monitored although they were decommissioned.

Remind about best practices:

- in tickets submitted: add the full log of the manual test, not only the result, add the link to the result of the faulty Nagios probe, not only the the root URL of Nagios.
- don't forget to set the appropriate priority when submitting a ticket (top by default, which only applies for critical errors of VOMS or LFC typically),
- CC the biomed issues follow up list.
- Shifters can add comments at the bottom of a host or probe page of Nagios. It can be used to leave info for the next shift, for instance saying "this SE has already been decommissioned, ignore it".
- Nagios comments should be added to machines that have not to be monitored (not in production or suspended)
- If a queue is drained and a downtime is published for the site, no ticket should be open.

Takeover report

[\[Éditer\]](#)

- The biomed shift was not easy to perform, as the LSGC wiki was down. Only some CEs with critical error on Nagios have been monitored.
- 1 ticket has been solved (94940) and an other verified (94358)
- Franck asked to Tung to start SE decommissioning process but due to LSGC wiki was down, he could not have the guide to do it.

CE

[\[Éditer\]](#)

- https://ggus.eu/ws/ticket_info.php?ticket=94922 : the ce02.ngcc.acad.bg seems to be working fine. Maybe an error with the WMS? We should investigate further.
- https://ggus.eu/ws/ticket_info.php?ticket=94945 : Wrong info published and submission failure. The issue has been fixed. We should verify the solution.

SE

[\[Éditer\]](#)

- https://ggus.eu/ws/ticket_info.php?ticket=94923 This site (site ATLAND) has been suspended for some time now. The site should be removed from Nagios.

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