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## Biomed-Shifts:mom-shift-2013-07-02

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## Biomed shift takeover phone conference

[\[Éditer\]](#)

**Date:** July 2nd 2013, 14h00

### Attendees:

- Sorina Camarasu Pop (CNRS Creatis)
- Jerome Pansanel (CNRS IPHC)

**Next conference:** July 9th 2013, 10h.

## General information

[\[Éditer\]](#)

Now only the Nagios box on host grid04.lal.in2P3.fr must be used. This week, a VO feed has been set to refresh from a top BDII the list of resources monitored every 24 hours.

Consequence: we should no longer (at last!) has resources monitored although they were decommissioned.

### Remind about best practices:

- in tickets submitted: add the full log of the manual test, not only the result, add the link to the result of the faulty Nagios probe, not only the the root URL of Nagios.
- don't forget to set the appropriate priority when submitting a ticket (top by default, which only applies for critical errors of VOMS or LFC typically),
- CC the biomed issues follow up list.
- Shifters can add comments at the bottom of a host or probe page of Nagios. It can be used to leave info for the next shift, for instance saying "this SE has already been decommissioned, ignore it".
- Nagios comments should be added to machines that have not to be monitored (not in production or suspended)
- If a queue is drained and a downtime is published for the site, no ticket should be open.

## Takeover report

[\[Éditer\]](#)

- Patrick could not perform the shift. Jerome Pansanel did it. End of the shift was not possible, as the proxy on the Nagios box is expired.
- Four tickets has been verified:

\* [https://ggus.eu/ws/ticket\\_info.php?ticket=94779](https://ggus.eu/ws/ticket_info.php?ticket=94779)

```
* https://ggus.eu/ws/ticket_info.php?ticket=94922
* https://ggus.eu/ws/ticket_info.php?ticket=94121
* https://ggus.eu/ws/ticket_info.php?ticket=94923 : This site is su
```

- [Ticket 93838](#) needs to be verified

## SEs

[\[Éditer\]](#)

- Sorina points out the [ticket 91314](#). This ticket should be urgently treated. We have to ask help to Tristan or David.
- The gridse.ilc.cnr.it SE is near to be full. 43 Go are available. Should we ask for more space (-> 1 TB) on this site?
- The lcgse0.shef.ac.uk SE has wrong values for space availability (negative values on [http://lsgc.org/en/Biomed-Shifts:Index#Status\\_of\\_biomed\\_Online\\_Storage\\_Space](http://lsgc.org/en/Biomed-Shifts:Index#Status_of_biomed_Online_Storage_Space))

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JAMWiki Version1.3.2