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biomed (shifters)

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Biomed-Shifts:mom-shift-2013-03-12

Biomed shift takeover phone conference

[Éditer]

Date: Mar. 12th 2013, 11h00.

Attendees:

- Franck Michel (CNRS I3S)
- Doan Trung Tung (IFI)
- Bùi Thế Quang (IFI)

General information

[Éditer]

- Installation of Nagios update 17.1 completed and available at [this address](#) [■]
 - it should fix problems of remaining resources that were decommissioned. If this happens again, then it is probably a problem with the site that has published the resource in the BDII again. However the behaviour of Nagios still needs to be checked, see ticket [91045](#) [■]
 - it fixes the problem of probes org.sam.WN-SoftVer-biomed failing with EMI CREAM CEs
- Shifters can add comments at the bottom of a host or probe page of Nagios. It can be used to leave info for the next shift, for instance saying "this SE has already been decommissioned, ignore it".
- New section in the monitoring of CEs, about [erroneous data published by CE](#) [■]
- Some Latin American sites are in certification process (GOADB Certification Status: Suspended Change): UNIANDES (Columbia), UFRJ-IF (Brasil), ATLAND (Chile)

Remind about best practices:

- in tickets submitted: add the full log of the manual test, not only the result, add the link to the result of the faulty Nagios probe, not only the the root URL of Nagios.
- don't forget to set the appropriate priority when submitting a ticket (top by default, which only applies for critical errors of VOMS or LFC typically),
- CC the biomed issues follow up list.

Takeover report

[Éditer]

2 new tickets: 92282 and 92277 on SEs, to be followed up.

Alarms CRITICAL: LCG_GFAL_INFOSYS on all CREAM CEs. To be ignored for now, GRIF to check this out next week. Put a comment in the Nagios ticket regarding this problem to remind GRIF of the awaiting action.

- CE cygnus.grid.rug.nl: fails to write on se.grid.rug.nl. SE manual test ok. To be followed.
- CE cream-ce02.cat.cbpf.br fails to write on SE se02.cat.cbpf.br. SE just rebuilt, downtime should have terminated Mar 6th. Not ok 7th, wait a bit.
- CE grid001.fc.up.pt fails to write on SE hades.up.pt. SE manual test ok. To be followed.
- CE svr009.gla.scotgrid.ac.uk fails to write on SE svr018.gla.scotgrid.ac.uk. SE

manual test ok. To be followed (same for CE 10, 11, 14, 26 at gla.scotgrid.ac.uk)

Those CEs need a test: submit a job that will register a file on the SE. You can use this tool to make the test : https://github.com/frmichel/biomed-support-tools/tree/master/CE/register_file

Solved ticket 92282: to verify manually.

92292 92293 fixed, ticket to be set to solved by admin and verified.

91314: SE, Portugal: need experiment cleaning up procedure.

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