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Biomed-Shifts:mom-shift-2013-05-17

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Biomed shift takeover phone conference [Éditer]

Date: May 17th 2013, 17h00.

Attendees:

- Tristan Glatard (Creatis)
- Jerome Pansanel (CNRS IPHC)
- Ákos Szlávecz (BME-IIT)

General information [Éditer]

- Installation of the new Nagios Box is completed and available at this address . The links on the wiki have been updated.

Remind about best practices:

- in tickets submitted: add the full log of the manual test, not only the result, add the link to the result of the faulty Nagios probe, not only the the root URL of Nagios.
- don't forget to set the appropriate priority when submitting a ticket (top by default, which only applies for critical errors of VOMS or LFC typically),
- CC the biomed issues follow up list.
- Shifters can add comments at the bottom of a host or probe page of Nagios. It can be used to leave info for the next shift, for instance saying "this SE has already been decommissioned, ignore it".
- Nagios comments should be added to machines that have not to be monitored (not in production or suspended)
- If a queue is drained and a downtime is published for the site, no ticket should be open.

Takeover report [Éditer]

5 ticket have been submitted.

full SEs [Éditer]

- #91314: listed files on se05.lip.pt using lcg-ls. Tristan will monitor this ticket.
- cannot reproduce the problem at vm134.grnet.stratuslab.eu

CEs

[Éditer]

- saturated queues: suggests bad load balancing:
    - qsub: Maximum number of jobs already in queue MSG=total number of jobs in queue exceeds the queue limit: ...
- disabled queues: should we submit tickets for that?
    - cream01.athena.hellasgrid.gr (#94017, in preparation for downtime)
    - grid-ce.ii.edu.mk (#93838)
    - cream01.kallisto.hellasgrid.gr
    - cream02.athena.hellasgrid.gr
    - gridce.ilc.cnr.it
    - node16.datagrid.cea.fr
    - cream.grid.uni-sofia.bg
    - cream-ce02.marie.hellasgrid.gr
- timeout in status registered (no ticket)
    - creamce.gina.sara.nl
    - creamce2.gina.sara.nl
- Submissions are disabled on grid36.lal.in2p3.fr
- ignored default values - tickets submitted to 2 CEs but problem solved without a message from the admin.
    - cream-ce02.marie.hellasgrid.gr (ticket alreay submitted to this site)
    - svr009.gla.scotgrid.ac.uk and heplnx208.pp.rl.ac.uk (no matching record found in GSTAT)

WMSes

[Éditer]

- wms.eela.ufrj.br fails but is not in BDII while it is in production (ignored)

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